

Aerospace Christchurch Ticket Purchase Terms & Conditions of Sale Policy

Aerospace New Zealand Incorporated (operating as Aerospace Christchurch) (“**us**”, “**we**” or “**our**”), takes its obligations in relation to **Ticket Purchase Terms & Conditions of Sale** (“**Policy**”) seriously. In this Ticket Purchase Terms & Conditions of Sale, “**you**” and “**your**” means the individual purchasing or obtaining a ticket from us.

Any ticket issued is subject to the following conditions and may be revoked by us, proprietor of the venue and/or partner organisers of the event for breach of any of the specified conditions. Aerospace New Zealand may change these Terms & Conditions of Sale at any time, but only for tickets purchased after the change.

These Terms and Conditions Policy apply to any events that we organise, host and partner. By purchasing or obtaining a ticket to any of our events, you agree to the terms of this Policy.

Your ticket

You can print your ticket(s) immediately upon confirmation of your credit card authorisation. A confirmation email which contains a PDF of your ticket is sent to the email address you provided during the ticket purchasing process, from which you can print your ticket(s).

Your ticket must be presented in order to gain admittance to an event. The code on the ticket uniquely identifies this ticket and the purchaser, and can be redeemed only once. Multiple copies of a ticket will not allow multiple entries. In the event that multiple copies of this code are presented at an event, we may refuse entry to all ticket holders presenting tickets with this code.

When entering events with an age restriction in place, appropriate identification must be shown. If suitable identification is not presented, you may be refused admittance to the event.

All ticket prices are shown in NZ Dollars and include GST where applicable.

Postponements, cancellations & refunds

Tickets cannot be refunded, exchanged or cancelled once issued except in accordance with the applicable laws of New Zealand.

In the event of a cancellation, the purchase will be refunded directly to the credit card used for the original purchase. In the event of a postponement, purchased tickets for the original date will be valid for the new date unless otherwise notified. Purchasers have the option to seek a refund for the value of the purchased ticket(s) for a postponed event by contacting Aerospace New Zealand prior to the replacement date for the postponed event.

Government mandates

You (and any ticket holder using a ticket purchased by you) agree to comply with:

1. all New Zealand Government mandates regarding events, mass gatherings and the use of vaccine certificates (if any); and
2. Aerospace New Zealand Terms, including any terms relating to vaccination requirements and/or vaccine certificates.

Tickets will not be refunded where ticket holders do not comply with New Zealand Government mandates and/or the Promoter Terms, unless otherwise required by law.

Changes in program

Aerospace New Zealand reserves the right to withdraw, replace, add or substitute artists, speakers or performers without notice.

Recording / audiotaping events

Cameras and video recorders, audiotape recorders and other types of recording devices may be prohibited at the event.

Refusal of admission

Aerospace New Zealand are committed to providing a safe and enjoyable environment for all event attendees, patrons, delegates and team members.

Aerospace New Zealand or the event venue reserve the right, to refuse admission to, or eject, any person whose conduct management deems disorderly, who uses vulgar or abusive language or who fails to comply with this Policy or the Venue's terms & conditions of entry.

A ticket is a revocable licence and breach of this Policy or the Venue's terms & conditions of entry will terminate your license to attend the event without refund. A ticket is not redeemable for cash. **Aerospace New Zealand can use their sole discretion to refund an individual's ticket to their events if they deem that the individual is not a suitable fit for any particular event.**

You Are Subject to Search

You and your belongings may be searched on entry. You consent to such searches and waive any related claims that may arise. If you elect not to consent to such searches, you may be denied entry to the event without refund or other compensation. Under certain facility / venue rules, certain items may not be brought into the premises, including without limitation, alcohol, drugs, controlled substances, cameras, recording devices, bundles and containers. We do not permit you to bring into an event anything that can be used to disrupt the event.

Conditions of entry

1. Admission to an event is subject to the following conditions unless otherwise specified:
 - a. You may be denied entry into, or removed from, an event where we have reasonable grounds to do so, including if you breach this Policy or the venue's Terms, or you are intoxicated, under the influence of illicit drugs, inappropriately attired or adversely affecting the enjoyment of the event by others.
 - b. If you arrive late, you may not be admitted until a suitable break in the event.
 - c. You may not be permitted to take into the event, or use, cameras or other photographic or recording equipment (including mobile phones).
 - d. You may be required to submit to a search of your person and/or possessions before entering the event.

Contact Details

Our address is:

Aerospace Christchurch
Salt Works Office 3, 4 Ash Street,
Christchurch 8011 New Zealand

You may contact us by phone on: [(+64) 0221013423]

You may contact us by email at: enquiries@christchurch.space

Governing Law

This Policy is governed by the laws of New Zealand.